

## Solfit Warranty

### Solfit 10-year Limited Product Warranty

1. Solfit guarantees Functional Capability of the Products over a period of ten (10) years starting with the purchase date of the Products and guarantees that the Products:

2. The warranty states that the Solfit frame and flashing system will not suffer from any mechanical adverse effects, which would reasonably limit the mechanical properties of the Products. This is under the condition that the products are correctly installed and used in accordance with regulations and all relevant professional standards, as well as in accordance with the installation instructions on Solfit Ltds official website or installation guide;

3. The visual appearance of the Products as well as any scratches, stains, mechanical wear, rust, mould, optical deterioration, discoloration, naturally occurring oxidation and other changes do not represent defects, insofar as the change in visual appearance does not lead to deterioration in the Functional Capability of the Products. A claim in the event of glass breakage arises only to the extent that there was no external influence on the glass, including all influences on the Products' frame (e.g., improper installation, hitting or dropping the Product on the frame, etc.).

4. If during the warranty period the Products exhibit one of the above-mentioned defects and this has an effect on the Functional Capability of the Products, Solfit will, at its own discretion, repair the defective Products, supply replacement Products or compensate the end-user with an appropriate residual value of the Products.

Assertion of claims

5. The assertion of the services specified in paragraphs I. and II. requires the end-user (i) to inform the authorized seller/dealer of the Products of the alleged defect in writing, or (ii) if the seller/dealer no longer exists (e.g., due to business closure or insolvency), to send a written notification of claim directly to BISOL to the address mentioned in the latest version of the Special Limited Warranty. Any notification of defects must be sent in a standard form provided by Solfit, together with the original sales receipt proving the time of purchase, information about the serial numbers, high-resolution pictures of the defect and entire surface of the Product. The notification of claim must be sent within 30 days from the occurrence of the defect. The 30-day term starts when the defect in material

6. The entitlements referred to in paragraphs I. and II, will be granted only if the Products are used, operated, and installed in a proper way. Solfit is therefore not obliged to offer any of the above specified services, if the defects of the Products do not clearly and exclusively originate from the Products themselves; e.g., in the following cases:

- Errors, delays, and omissions on the part of the end-client or on the part of the installer in observing the assembly, operational, and maintenance instructions or information, if these lead to defects and/ or loss of performance of the Products;
- Exchange, repair or modification of the Products, if these are not done in a proper and professional way;
- Incorrect use of the Products;
- Vandalism, destruction through external influences, and/or by persons or animals;
- Incorrect storage or inappropriate transport before installation, if these lead to defects and/or a reduction of performance of the Products;
- Damage to the end-user's solar system or incompatibility of the end-user's solar system equipment with the Products, if these lead to defects and/or a reduction in performance of the Products;
- Use of the Products on mobile units such as vehicles or ships;
- Influences such as dirt or contamination on the face-plate, contamination or damage by smoke, extraordinary salt contamination, or other chemicals;
- Force majeure such as, but not limited to, flooding, fire, explosions, rock-falls, direct or indirect lightning strikes, or other extreme weather conditions such as hail, hurricanes, whirlwinds, sandstorms or any other circumstances outside the control of Solfit.

All claims to be made to [sales@solfit.co.uk](mailto:sales@solfit.co.uk) Date; 01 May 2017